



WESTFIELD POLICE DEPARTMENT

Honor, Integrity, Pride.

Christopher Battiloro
Chief of Police
E-mail:
cbattiloro@wpdnj.org

- An Accredited Law Enforcement Agency
& Public Safety Answering and Dispatch Point -

425 E. Broad Street
Westfield, NJ 07090
Telephone:
908-789-4000

WESTFIELD POLICE DEPARTMENT AWARDED PUBLIC SAFETY ANSWERING AND DISPATCH POINT ACCREDITATION

WESTFIELD - JULY 26, 2022 - Westfield Police Chief Christopher Battiloro has announced that the Westfield Police Department's 9-1-1 Police-Fire-EMS Communications Center was awarded accreditation by the New Jersey State Association of Chiefs of Police (NJSACOP) on June 16, 2022. As a result, the department is the first agency in Union County, and just the fifth agency in New Jersey, to have been awarded accreditation by the NJSACOP for both its agency (in March 2021) and its public safety emergency communications center.

The Westfield Police Department serves as both a Public Safety Answering Point (PSAP) - the point of first reception of 9-1-1 calls - and a Public Safety Dispatch Point (PSDP) - a location which provides dispatch services for one or more public safety agencies. It provides full dispatch services for all of the Town of Westfield's public safety agencies - the Westfield Police Department, Westfield Fire Department, and Westfield Volunteer Rescue Squad.

A team of NJSACOP assessors conducted an extensive on-site examination of all aspects of the 9-1-1 Police-Fire-EMS Communications Center, to include its policies and procedures, management, operations, and support services. The assessors reviewed written documents, interviewed agency members, and inspected the 9-1-1 Police-Fire-EMS Communications Center and other locations where compliance with accreditation standards could be observed.

The Westfield Police Department most notably maintains a Mobile Special Operations Center (MSOC), which is uniquely equipped with mobile computers that replicate the 9-1-1 and administrative telephone system presently in use in the primary 9-1-1 Police-Fire-EMS Communications Center. The MSOC allows 9-1-1 calls to be answered remotely at an alternate location in the event a complete power failure or other emergency renders the primary center inaccessible and/or inoperable.



#WestfieldStrong

"Our Family Helping Your Family"

@WestfieldNJPD



The MSOC was acquired following the incredible devastation caused by Hurricane Sandy in 2012, which included a long-term, widespread power loss to almost 85% of the Town of Westfield. In acquiring it, the Westfield Police Department acutely recognized the crucial need to build redundancy into its back-up emergency communications and power supply capabilities.

The Westfield Police Department presently employs six (6) full-time, civilian Public Safety Telecommunicators and utilizes sworn police officers in addition to or as substitutes for Public Safety Telecommunicators, when necessary. There are thirty-nine (39) sworn police officers who are certified as 9-1-1 call-takers.

The 9-1-1 Police-Fire-EMS Communications Center operates under the direct supervision of a sworn police supervisor at all times.

“Verification that the Westfield Police Department meets the ‘best practice’ standards is part of a voluntary process to achieve accreditation, a highly-prized recognition of law enforcement professional excellence,” Chief Battiloro stated.

“Accreditation results in greater accountability within the agency, reduced risk and liability exposure, stronger defense against civil lawsuits, increased community advocacy, and more confidence in the agency’s ability to operate efficiently and respond to community needs,” he added.

Chief Battiloro commended the outstanding efforts of Officer Paul Ferry and IT Technician Dominick Sandelli, who served as Co-Accreditation Managers for this project. “Both were chosen for this position because of their past extensive experience and superior performance as Public Safety Telecommunicators,” he stated.

The Westfield Police Department was awarded accreditation for its agency by the NJSACOP on March 11, 2021, and now joins Secaucus, Montville Township, Township of Ocean (Ocean County), and Stafford Township Police Departments as those awarded NJSACOP accreditation for both agency and public safety emergency communications center accreditation. The NJSACOP, through its Law Enforcement Accreditation Commission, is the legitimate authority and accrediting agency for the State of New Jersey.

In 2021, the Westfield Police Department received 6,047 9-1-1 telephone calls and 41,577 administrative telephone calls, and processed 33,815 calls for service.



#WestfieldStrong
“Our Family Helping Your Family”
@WestfieldNJPD



Accreditation is valid for a three-year period, during which time the agency must submit annual reports attesting to its continued compliance with those standards under which it was initially accredited.

“Today’s society not only requires a professional law enforcement agency and public safety emergency communications center, it demands them – and accreditation signifies professionalism,” Chief Battiloro stated. “Westfield residents should have full confidence in the Westfield Police Department and its ability to properly and professionally serve them.”

###



#WestfieldStrong
“Our Family Helping Your Family”
@WestfieldNJPD

